



## Coastal Action – Environmental Education Programs Code of Conduct

Coastal Action is committed to providing a safe, inclusive, and fun environment for all. To ensure a positive experience for everyone, we expect all parents/guardians and participants to adhere to the following code of conduct.

1. **Respect for Others:** Treat participants, parents/guardians, volunteers, and staff with kindness, respect, and consideration at all times. Be inclusive and welcoming to everyone, regardless of differences, including race, national or ethnic origin, citizenship, colour, religion, sex, age, mental or physical ability, political beliefs, socio-economic status, health-related status, sexual orientation, and marital status.
2. **Respect for Staff:** Respect the authority and decisions of program staff members. Follow all safety guidelines, instructions, and rules provided by program staff. Understand that they are committed to the safety and well-being of all participants.
3. **Respect for Property:** Respect the program facilities, equipment, and materials provided. If borrowing outdoor gear or equipment, return items at the specified time. Use them responsibly and report any damage or misuse to a staff member.
4. **Follow Policies:** Familiarize yourself with the program policies regarding behaviour, safety protocols, and any other guidelines provided by Coastal Action. Ensure that your child understands and follows these rules.
5. **Arrive Prepared:** Familiarize yourself with the materials required for participation in the programs. Ensure that participants have all required items with them each day. If you are missing a required item, let a staff member know (we have extra items in various sizes). Participants should know what items they have and where to find them.
6. **Encouragement & Cooperation:**
  - a. Parents/Guardians: Encourage your child to participate actively in program activities, make new friends, and embrace new experiences. Support their growth and development throughout the program.
  - b. Participants: Participate actively in all program activities and follow instructions from program leaders and instructors. Work collaboratively with others in team activities and projects.
7. **Personal Responsibility:** Take responsibility for your actions and their consequences. Learn from mistakes and strive to improve your behaviour and decision-making.
8. **Feedback:** Provide constructive feedback to the program staff at the end of the program. Let a staff member know if there's a problem. Share both positive experiences and areas for improvement to help enhance future programs.
9. **Positive Attitude:** Maintain a positive attitude and open mind, and approach challenges with determination and resilience. Embrace the opportunity for growth and learning that the program provides.

By adhering to this code of conduct, parents/guardians and participants contribute to a positive and fulfilling experience for everyone involved in the program. Those who do not adhere may be dismissed from the program. Thank you for your cooperation and support.